



## Product Compatibility Statement

EnGenius EAP3660, EOC2610, EOC2611P, ECB3500, M2000, M35 and M36 was designed with Atheros AR2316 Wi-Fi chipset (launched in 2000) which is one of the most successful and widely used semiconductor in IEEE802.11 history. Since AR2316 has been deployed successfully in numerous instalments worldwide, and EnGenius and Atheros have jointly completed various interoperability tasks, both in the field and in the lab.

Recently, we received feedback from some of our customers claiming that they have encountered technical difficulty in maintaining stable Wi-Fi connectivity with notebook computers using Intel's Centrino 3945ABG chipset. Based on our investigation as well as from our past experience, we have reasons to believe that this issue is related to the driver implementation of Intel and/or Atheros chipsets.

The current firmware version that is uploaded in [www.engeniustech.com.sg](http://www.engeniustech.com.sg) for the mentioned models are able to support Centrino 3945ABG driver version 10.0 onwards.

Our advice on this issue to end users is to contact the notebook computer vendor or Intel to obtain the latest driver .

EnGenius Networks Singapore Pte Ltd  
Customer Service.

### **EnGenius Networks Singapore Pte Ltd**

215 Henderson Road #01-04 Henderson Industrial Park Singapore 159554

Tel:+65-62271088 Fax:+65-62272766

Email: [inquiry@engeniustech.com.sg](mailto:inquiry@engeniustech.com.sg) Website: [www.engeniustech.com.sg](http://www.engeniustech.com.sg)